

FitMaldives App Privacy Policy

Effective Date: March 2, 2024

Welcome to Fitmaldives, a fitness tracking app designed to support the fitness goals of the Maldives' citizens. This Privacy Policy describes how the Ministry of Sports, Maldives ("we," "us," or "our") collects, uses, discloses, and safeguards your information when you use our mobile application (the "App"). By using the App, you consent to the data practices described in this policy. If you do not agree with any part of this policy, please do not use the App.

Information We Collect

We collect information you provide directly to us when you create an account, update your profile, set fitness goals, or interact with the App. This may include:

- **Personal Information:** Your name, mobile number, email address, password (hashed), and physical address.
- **Fitness Goals and Progress:** Your goals (e.g., weight loss, weight gain), daily steps, and Body Mass Index (BMI).

We also automatically collect certain information when you use the App, including:

- **Usage Data:** Information about your interaction with the App.
- **Device and Connectivity Data:** Information about your mobile device and internet connection, including the device's unique identifier, IP address, operating system, browser type, and mobile network information.

How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve the App;
- Create and manage your account;
- Communicate with you about the App, including updates, security alerts, and support messages;
- Personalize your experience and tailor recommendations and insights to help you achieve your fitness goals;
- Monitor and analyze trends, usage, and activities in connection with the App.

How We Share Your Information

We do not share your personal information with third parties except as described in this policy:

- **Service Providers:** We may share your information with third-party vendors, service providers, contractors, or agents who perform services for us or on our behalf and require access to such information to do that work.
- **Legal Compliance and Protection:** We may disclose information about you if we believe that disclosure is necessary to comply with any applicable law, regulation, legal process, or governmental request; to enforce our agreements, policies, and terms of service; to protect the security or integrity of our services; or to protect the rights, property, or safety of us, our users, or others.

Third-Party Services

The App integrates with third-party services, such as efaas and Google, for authentication purposes. We also provide links to other applications and services, such as FlashHealth, fitness clubs, and sports clubs. These third parties have their own privacy policies, which we encourage you to review before providing them with your personal information.

Data Security

We take reasonable measures to help protect your personal information from loss, theft, misuse, unauthorized access, disclosure, alteration, and destruction. Despite our efforts, no security measures are completely secure, and we cannot guarantee the security of your personal information.

Children's Privacy

The App is not intended for individuals under the age of 18. We do not knowingly collect personal information from children under 18. If we become aware that we have inadvertently received personal information from a child under the age of 18, we will delete such information from our records.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. If we make changes, we will notify you by revising the date at the top of the policy and, in some cases, we may provide you with additional notice (such as adding a statement to our homepage or sending you a notification).

Contact Us

If you have any questions about this Privacy Policy, please contact us at [\[app@sports.gov.mv\]](mailto:app@sports.gov.mv).